



Optimism

Dynamic Confidence

Playfulness

Real Connections

## Functions Supervisor Part Time Permanent Port Macquarie Panthers

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Panthers Port Macquarie boasts a range of modern function facilities and caters for a wide variety of meetings, events, conferences, exhibitions, weddings and parties. Escalating in popularity, Panthers Port Macquarie is looking forward to busy times ahead with a growing interest in the venue for functions and events, and an increasing number of bookings.

We have an exciting opportunity for an experienced Food & Beverage Supervisor to lead and inspire the team to reach new heights in customer service during events and functions. With a natural flair for making customers your number one priority, and strong leadership abilities you will take pride in your workplace and your team. Enjoying a hands-on role, your responsibilities will include:

- Maintaining high standards of customer service within the team;
- Taking customer orders and providing for customer requests;
- Resolving customer complaints;
- Accurate cash management;
- Training new staff;
- Ensuring the conduct of the team adheres to legislative and club requirements.

With previous experience in a similar role, you will feel confident in all aspects of food and beverage service in a conferencing and banqueting environment. You will have experience supervising large functions as well as simultaneous functions at multiple venues. You will demonstrate strong organisational skills and excellent written and verbal communication skills. You will need to be available 7 days / week including evenings and weekends, to work as required. RSA and RCG certificates are essential.

Terms and conditions of the Panthers Group Enterprise Agreement and above award rates of pay apply.

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**Want to Apply?** Please send your resume to:  
Sarah Morris – People & Values  
Panthers Group, Locked Bag 8322, Penrith, NSW, 2751  
Or via email: [employment@panthers.com.au](mailto:employment@panthers.com.au)  
Applications close: 5pm Monday 23<sup>rd</sup> January 2012